



Anonymous Reporting Hotline

**Staff, Contractors, Board of Directors,
and Medicaid Recipients**

**Anonymous reporting of compliance
and quality of care concerns**

Report directly at

www.lighthouse-services.com/northernrivers

Call: 800.401.7404

En Español: 800.216.1288

Individuals who file a report in good faith will not be
subject to retaliation or intimidation in any form

Questions? Concerns? Contact
Susanne Alterio
Senior Director of Compliance
Susanne.Alterio@northernrivers.org
518.426.2600
