

MOBILE CRISIS RESPONSE SERVICES

skilled crisis intervention at the location of the crisis, when it is happening.

Mobile Crisis Response Services assists adults, children, adolescents, and their families in resolving crisis situations and averting unnecessary hospitalization and emergency room visits by stabilizing the crisis in the most normalized, least restrictive setting appropriate to the individual's needs. The Mobile Crisis Response teams function within a continuum of related services comprised of viable partnerships with the goal of an integrated crisis system in order to meet the needs of all adults, children, adolescents, and their families more appropriately. Our treatment approach is grounded in family systems, solution-focused, and crisis intervention theories, and is implemented in a manner that is person-centered, family-focused, community-based, culturally sensitive, and strength-based.

AVAILABLE SERVICES

- Consultation and information
- Crisis assessment
- Crisis intervention and stabilization
- Facilitation of alternate levels of care

BENEFITS

- Service provided at the moment of the crisis where the individual is located
- Strength-based, trauma-informed, least intrusive/restrictive community-based service
- Diversion from higher levels care when clinically appropriate
- Cost effective
- Proven service model

How are services accessed? Referrals for mobile crisis are made through gatekeepers. These gatekeepers operate phones 24 hours a day, 7 days a week, and report crisis phone calls to Mobile Response Crisis teams during program hours of operation.

ADULT MOBILE CRISIS RESPONSE TEAM

COUNTY	PROVIDER & PHONE	AVAILABILITY
Rensselaer County	Samaritan Hospital 518.271.3540	7 days a week 12:00 p.m. – 9:00 p.m.
Schenectady County	Ellis Hospital 518.243.4000	7 days a week 12:00 p.m. – 9:00 p.m.
Saratoga County	Saratoga County Mental Health Clinic 518.584.9030	7 days a week 12:00 p.m. – 9:00 p.m.
Warren County	Glens Falls Hospital Emergency Clinical Team 518.969.1140, pager	7 days a week 12:00 p.m. – 9:00 p.m.
Washington County	Glens Falls Hospital Emergency Clinical Team 518.969.1140, pager	7 days a week 12:00 p.m. – 9:00 p.m.

NOTE: Contact information for the Child and Adolescent Mobile Response Team follows.

CHILD AND ADOLESCENT MOBILE CRISIS RESPONSE TEAM

COUNTY	PROVIDER & PHONE	AVAILABILITY
Albany County	Children's Mental Health Clinic 518.447.4550 — OR — Mobile Crisis Response Team 518.447.9650	Monday through Friday 11:00 a.m. – 9:30 p.m.
Rensselaer County	Unified Services 518.270.2800 St. Peter's Health Partners — OR — Samaritan Hospital 518.271.3540	Monday through Friday 11:00 a.m. – 9:30 p.m.
Schenectady County	Ellis Hospital 518.243.4000 — OR — Child Guidance at Northeast Parent & Child Society 518.381.8911	Monday through Friday 11:00 a.m. – 9:30 p.m.
Saratoga County	Saratoga Mental Health Clinic 518.584.9030	Monday through Friday 8:00 a.m. – 7:00 p.m.
Warren County	Glens Falls Hospital Emergency Clinical Team 518.969.1140, pager	Monday through Friday 8:00 a.m. – 7:00 p.m.
Washington County	Glens Falls Hospital Emergency Clinical Team 518.969.1140, pager	Monday through Friday 8:00 a.m. – 7:00 p.m.
