

### Park Place Residence

122 Park Avenue, Schenectady

**Erin Pinchbeck**

Senior Director  
Residential Services  
518.346.2387  
Erin.Pinchbeck@nrfs.org

**Colleen Vogel**

Senior Program Director  
Foster Care Services  
518.857.8027  
Colleen.Vogel@nrfs.org

### Genium Building

1 Genium Plaza, Schenectady

**Barb Fuscus**

Director  
Home and Community-Based Services  
518.346.1285, ext. 7529  
Barbara.Fuscus@nrfs.org

**Tanya Starker**

Clinical Director  
Community Services  
518.346.1285, ext. 7542  
Tanya.Starker@nrfs.org

**Jacqueline Schiehl**

Program Director  
Youth ACT  
Jacqueline.Schiehl@nrfs.org

### Franklin Street Offices

530 Franklin Street, Schenectady

**Emily Frederick**

Director  
Behavioral Health Center  
518.346.1284  
Emily.Frederick@nrfs.org

**Barbara Pasinella**

Senior Director  
Prevention/Family Development  
518.393.2194, ext. 7551  
Barbara.Pasinella@nrfs.org

**Rhonda Armour**

Director  
Care Management  
518.265.3479  
Rhonda.Armour@nrfs.org

### School at Northeast

1821 Hamburg Street, Schenectady

518.346.1273

**Rich Danson**

Principal  
Richard.Danson@nrfs.org

**Rosemary Fera**

Director, Day Education  
Student Counseling Center  
518.372.9423  
Rosemary.Fera@nrfs.org

### Early Learning Center

125 Bigelow Avenue, Schenectady

518.292.5510

**Sharon Hutchinson-Jones**

Executive Program Director  
Early Head Start  
Sharon.Hutchinson-Jones@nrfs.org

**Renee Kingsley**

Director  
Neil Hellman Preschool  
Renee.Kingsley@nrfs.org

We began serving the people of Schenectady in 1888 as the Home for Destitute Children, a residence formed by a group of concerned women committed to helping Schenectady's disadvantaged youths. Today we operate residential, clinical, educational, and administrative facilities throughout Schenectady County.

### Residential Services

- ✓ Park Place, a 24-bed residential program with units designed to deliver multiple levels of care
- ✓ the Schaffer Children's Program, a short-term residential diagnostic unit for young children located inside the Park Place building
- ✓ the Zoller group home
- ✓ independent living apartments

### Education Services

- ✓ School at Northeast, an 853 special education facility serving 130 students in grades 6–12
- ✓ Early Learning Center, offering Early Head Start, preschool, and daycare services to more than 100 low-income Schenectady families

The **Behavioral Health Center** at Franklin Street is a New York State Office of Mental Health–licensed outpatient counseling facility serving the public

The **Sexual Abuse Treatment Program (SATP)**, for child victims and nonoffending family members dealing with the effects of sexual abuse, is located at Franklin Street

**Community-based programs**, including case management, prevention, foster care, supervised visitation, parent education, and clinical services for children and families, are located at multiple Schenectady offices and serve thousands of people each year.

**Foster Care** provides comprehensive support for foster children, foster parents, and biological family to work toward reunification and permanency goals. Northern Rivers currently supports 12 foster homes in Schenectady County.

### Our Challenge

Residents and students face a spectrum of mental, emotional, behavioral, and social challenges, and are placed with us by their county or school district because they feel we are the right place for them to receive care.

Staff are trained and then receive ongoing training to diffuse conflict and deescalate crises, including Therapeutic Crisis Intervention (TCI) training and Positive Behavior Interventions and Supports (PBIS) training.