



2025 Impact Report

**NORTHERN
RIVERS**

NORTHEAST PARENT & CHILD SOCIETY
PARSONS CHILD & FAMILY CENTER

2025 COMMUNITY IMPACT

Dear stakeholders, friends, neighbors, donors, and all other members of the *Northern Rivers family*,

The children, adults, and families in our care often come to us in their darkest hours, lost, scared, and unsure of what comes next. At Northern Rivers, our first and most important job is to show them that they have the power to heal, to change, and to grow.



What makes our work unique is the continuum of care we provide to clients of all ages, from newborns to senior citizens. From early childhood programs to mental health counseling, residential treatment, education, and community-based supports, we walk alongside those we serve, helping them find stability, build confidence, and move forward at every stage of life.

It's easy in these times to feel like things are out of control, but the strength our clients find is something we all share. Your support proves that caring creates change.

In the pages ahead, you'll meet five individuals whose journeys reflect more than 19,000 success stories this year. Each reminds us that hope lives here, and with your partnership, tomorrow will be even brighter.

William T. Gettman Jr.
Chief Executive Officer

BOARD OF DIRECTORS

OFFICERS:

Ferdinand Morales, Chair
Susan Fogarty-Jacques, Vice Chair
Vince Commisso, Treasurer
JoAnn Smith, Secretary

BOARD MEMBERS:

David Cost | Jermaine Cruz | Brian Cumming | Randall DeVaney
Jamie Dughi Hogenkamp | Michael Lipschultz | John Malone
John Monteiro | Michael Paulsen | Nicholas Payton
Brittany Vogel | Susan Zongrone

1,400 Staff
Serving **19,000** Children,
Adults & Families
Through **60+** Programs
In **46** Counties
And **20+** School Districts
With Support From Over
1,500 Individual, Corporate
& Community Donors

2025 FAMILY TREE



CLIENTS BY DIVISION

BEHAVIORAL HEALTH SERVICES provide NYS Office of Mental Health–licensed, community-based counseling, treatment, psychiatric, and supportive services through Behavioral Health Centers, School-Based Behavioral Health programs, and OnTrackNY, serving individuals with diverse mental health needs.

COMMUNITY SERVICES is a broad continuum of care management, clinical, mental health, supportive, and preventive services provided in homes and community locations designed to support children in meeting their individual needs while providing families with skills, resources, and services that increase their ability to support children in their development.

CRISIS RESPONSE SERVICES is community-based system including first-response mental health, social work, psychiatric, and supportive services for children, adults, and families experiencing immediate mental health crises and/or long-term acute mental health challenges to provide triage care when needed and build pathways to long-term success.

EDUCATION SERVICES provides a spectrum of early enrichment, child development, and primary and secondary special educational programming for youth from six weeks old through high school to help every learner reach their academic potential and make school a positive, welcoming environment for students and families.

FOSTER CARE AND RESIDENTIAL SERVICES is a continuum of safe and therapeutic home and facility-based residential environments that provide comprehensive clinical and behavioral services for children and the families who support them in warm, welcoming, home-like environments that prepare them for bright futures.

BEHAVIORAL
HEALTH

4,488

COMMUNITY
SERVICES

4,502

CRISIS
RESPONSE

8,764

EDUCATION
SERVICES

592

FOSTER CARE
& RESIDENTIAL
SERVICES

446

NORTHERN RIVERS

Our story began in 1829, when a group of dedicated women in Albany founded the Ladies Orphan Society. In 1888, another group in Schenectady established the Home for Destitute Children. These pioneering efforts planted the seeds for what would eventually become Parsons Child & Family Center and Northeast Parent & Child Society. In 1979, concerned community members created Unlimited Potential in Saratoga Springs, dedicated to supporting individuals in recovery through vocational and supportive services.

In 2012, the Albany and Schenectady branches came together as Northern Rivers, with Unlimited Potential joining in 2019. Thanks to the vision and compassion of our founders, we continue to serve more than 19,000 children, adults, and families across New York State, guided by the same commitment to care that shaped our beginnings.



2025 BEHAVIORAL HEALTH SERVICES



The Next Verse



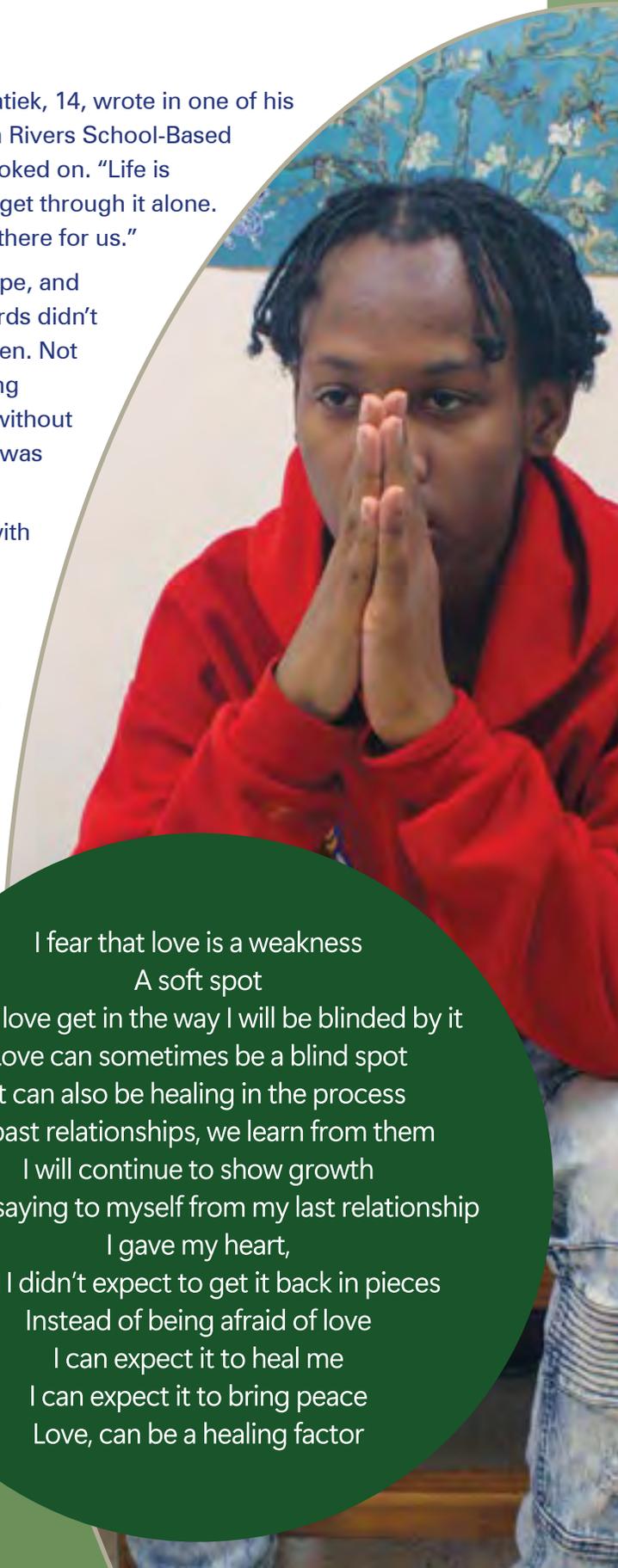
"I am what they don't see in me," Ratiek, 14, wrote in one of his journals as Brenna, his Northern Rivers School-Based Behavioral Health clinician looked on. "Life is challenging...but we don't get through it alone. We have people that are there for us."

The self-possession, hope, and strength in Ratiek's words didn't always flow from his pen. Not long ago, simply getting through a school day without an explosion felt like it was impossible for him.

Therapy appointments with Brenna in an office right in Ratiek's school became part of his regular schedule. Ratiek learned to identify what he was feeling, manage his emotions, and cope with distress in healthy and productive

ways. Gradually, Ratiek began to show more of his sensitive, thoughtful nature in the classroom. He learned to express himself through poetry, channeling his feelings into powerful verses that struck a chord with his peers and finding his voice as a leader. Today, Ratiek serves as a shining example of the possibility that exists in every young person. But don't take our word for it,

let Ratiek tell you himself:



I fear that love is a weakness
A soft spot
If I let love get in the way I will be blinded by it
Love can sometimes be a blind spot
It can also be healing in the process
In past relationships, we learn from them
I will continue to show growth
I keep saying to myself from my last relationship
I gave my heart,
and I didn't expect to get it back in pieces
Instead of being afraid of love
I can expect it to heal me
I can expect it to bring peace
Love, can be a healing factor

BEHAVIORAL HEALTH

- 3,065 Counseling Clients
- 51,797 Counseling Sessions
- 23,412 School-Based Counseling Sessions
- 20 School Districts

2025 COMMUNITY SERVICES



Jazmin's Foundation

Jazmin arrived in Albany with her young son looking for a new start. She escaped an environment of trauma, abuse, and pain, but faced a future in a new city without a support system. When she found out she was pregnant again, "I knew I needed help."

On the day that her daughter, Jaz Marie, was born, Jazmin had a visitor in the delivery room—a member of our Healthy Families Albany County team.

"I was skeptical," Jazmin said. "Where I'm from, you beware of CPS and of people who want to come into your home. But I found myself opening up for the first time in my life in that room."

With the help of her Healthy Families team, Jazmin developed housing, financial, and emotional stability. "Whatever I needed, they helped me find, and they helped me focus on the bond I was forming with my young child. They made me feel empowered," she said.

As Jazmin approached graduation day from the program, program supervisor Susie beamed.

"Jazmin has broken generational cycles and created stability for her children," she said. Jazmin couldn't help but smile, taking stock of her own journey.

"This is a foundation I can stand on."



COMMUNITY SERVICES

- 3,654 Families served
- 4,502 Children maintained in their homes & communities
- 142,762 hours of in-home services

2025 CRISIS RESPONSE SERVICES



The Journey Is Just Beginning

"I'm not good at math. I got a bad grade today," Kat shared from her freshman dorm room in western New York, speaking on a video call with members of her Youth ACT team. "It's easy to spiral—to think I can't do this, that I'm going to fail, that I'll never be a lawyer. I'm human, and there are days I shut down. But I've learned how to cope."

Kat joined Youth ACT in 2023 after previous attempts at therapy didn't provide the support she needed. "I was forced to grow up at a young age," she said. "I had issues with my mom, and as the only English speaker in my household, I felt really alone." With Youth ACT, she found something new. "They gave me time. I could talk, and I felt truly supported."

Through strong relationships with her team, Kat began to see herself differently. "I can reflect now. I don't take everything so personally," she said, describing her growth from a specialized education program to high school graduation.

On graduation day, her Youth ACT team surprised her by showing up to cheer her on. "I loved that so much," Kat said, smiling. "They're helping me on my journey—and my journey is just beginning."



CRISIS RESPONSE SERVICES

- 8,149 Mobile Crisis Calls Answered
- 182 Youth ACT Clients Supported
- 208 Adult ACT Clients Supported
- 4,542 Hospital Stays Diverted

2025 EDUCATION SERVICES



The Year of Ariana

In the span of a few months, Ariana graduated college, got married, and bought her first home. "I joke that this has been the year of Ariana," she said from behind her teacher's desk at Early Head Start.

Ariana found Early Head Start in 2019, as a young mother struggling with poverty and looking for a way to help support her two-year-old son in his struggle with developmental disabilities. "The program immediately enrolled him in home-based services," Ariana remembered. "He loved his teacher, and she told me I could be involved in the program as well."

Ariana joined the parent policy council. Program leaders saw her passion for helping children, and supported her to get her industry credential. Ariana eventually became a teacher in her son's old classroom—but she didn't stop there. She enrolled in college, and this spring earned her associate's degree (with high honors!) in Early Childhood Education.

While she's had a lot to celebrate this year, Ariana isn't resting on her laurels. "I trained a new teacher last year, and I'm training another one this year. I love sharing what I know, and I want to inspire others," she said.



EDUCATION

- 93% High School Graduation Rate
- 338 Students Enrolled in 1st - 12th Grade Schools
- 94 Students Enrolled in Early Head Start
- 160 Students Enrolled in Preschool

2025 FOSTER CARE & RESIDENTIAL SERVICES



Saying "YES" when it matters most

William and Crystal Hampton always knew foster care would be part of their story. Will grew up surrounded by it, his aunts, uncles, and even his own parents opened their homes to children in need. When he and Crystal moved back to Binghamton in 2012 to start their church, they both continued building lives centered on caring for others.

"We always had a heart for foster care," Will said, "but we thought we'd wait until our kids were older." Life had other plans. Some foster children who were part of the church community needed an immediate placement. "Kids that we knew and loved needed to be saved," Crystal shared. "When we realized Macayla might have to leave, we just couldn't let that happen. It became, 'Looks like we're doing this now!'"

As kinship foster parents, the Hamptons were able to keep Macayla connected to family and friends, teachers, and sports teams—the community she needed to stay grounded. "That made all the difference," Will said. "And having Christina from Northern Rivers walk alongside us through every challenge has been incredible."

Today, Macayla is beginning to thrive. "She's been through so much," Crystal reflected, smiling. "But now, she's moving forward. She can finally just be a kid."



FOSTER CARE & RESIDENTIAL SERVICES

- 169 Foster Families
- 284 Children in Foster Care
- 162 Residential Group Home Placements
- 14 Adoptions



Lead Partners



Guided by Quality. Invested Together.

2025 CORPORATE PARTNERS

Champion Partners



Guardian Partners



Advocate Partners



Patron Partners

Arrow Bank • Barclay Damon LLP • Bennett Contracting
Bond, Schoeneck & King, PLLC • Casella Waste Systems, Inc.
Star Roofing & Restoration • WCGS Architects

Supporter Partners

Eastern Heating & Cooling Inc. • MacFawn Fire & Flood Restoration
Paycom • Renaissance Corporation of Albany
Schenectady Hardware & Electric Co., Inc. • Teal, Becker, Chiamonte, CPA

Friend Partners

Acture Solutions • Crisafulli Bros. Plumbing & Heating Contractors, Inc.
Family Danz Heating & Cooling • Parker & Hammond Construction LLC
Pioneer Bank • Stuart Painting and Wallcovering

2025 INVESTING IN OUR COMMUNITY

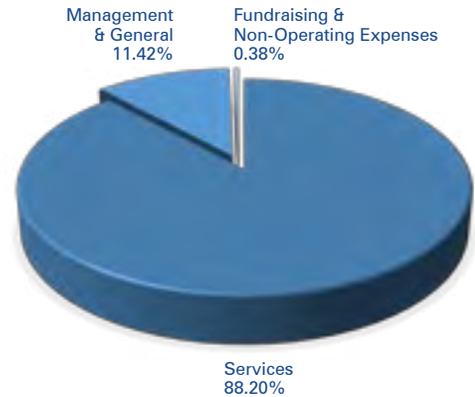
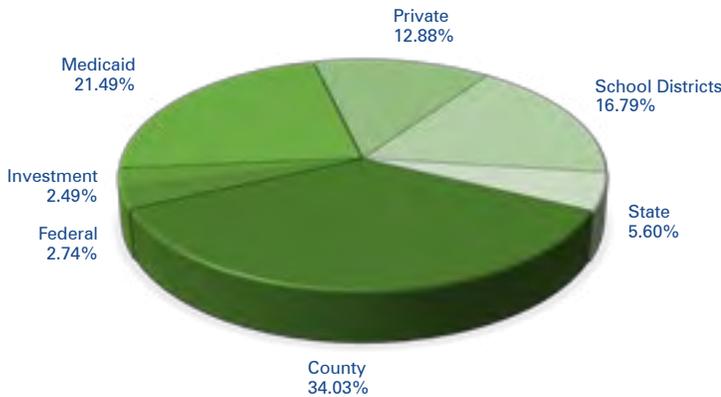
Financial Impact: July 1, 2024 - June 30, 2025

REVENUE

County	\$37,953,098	(34.03%)
Federal	\$3,051,860	(2.74%)
Investment	\$2,775,969	(2.49%)
Medicaid	\$23,970,869	(21.49%)
Private	\$14,303,096	(12.88%)
School Districts	\$18,180,587	(16.79%)
State	\$11,289,110	(5.60%)
TOTAL	\$111,524,593	(100%)

EXPENSES

Services	\$90,771,989	(88.20%)
Management & General	\$11,752,323	(11.42%)
Fundraising Non-Operating Expense	\$388,785	(0.38%)
TOTAL	\$102,913,097	(100%)



FOUNDATION SUPPORT

\$4,015,957 Secured from Competitive Grants & Foundations

DONOR SUPPORT

\$666,874 Secured from 743 Donors, 95 new

IN-KIND SUPPORT

\$350,000 Estimated Value from more than 1,300 Donations

VOLUNTEER & INTERN SUPPORT

\$545,198 Value for 15,671 Hours from 213 Volunteers & Interns

TOTAL COMMUNITY IMPACT

\$5,578,029

Presented is a summary of our organization's financial results subject to final audit. To view the complete audited financial report, visit northernrivers.org/about-us/financial-impact.

NORTHERN RIVERS

50

Years

For 50 years, Northern Rivers' schools have combined purpose-driven education with deep respect for each child's journey. From early childhood classrooms to specialized therapeutic education, the Early Learning Center, School at Northeast, and Neil Hellman School reflect a legacy of learning—and a future still unfolding.



Photo by Skip Dickstein

Philanthropist Neil Hellman stands in front of the NEIL HELLMAN SCHOOL in 1984.



SCHOOL AT NORTHEAST Teacher Carol Ruff with 9th-grader Keionia in 2010.



Students at the EARLY LEARNING CENTER help break ground on new construction in 2001.

NORTHERN RIVERS

NORTHEAST PARENT & CHILD SOCIETY
PARSONS CHILD & FAMILY CENTER



For more information about supporting the work of Northern Rivers, contact the Development Team at development@northernrivers.org or 518-426-2600 x1762